



Protocol for Emergency and Non-Emergency Care at Oakwood University

What should I do if I have a medical emergency?

- Call 911 or ask someone else to call.
- Contact the Oakwood University Police Department at 256-726-7375.
- Notify Resident Assistant (RA) or Dean.
- The Dean will contact your emergency contact.

What should I do if I am not feeling well?

- Contact your Dean or contact the assigned RA.
- Inform your parents.
- Notify your professors if you can do so via email.

What options do I have for medical care?

MINOR CONCERNS/IMMUNIZATIONS/ MAINTENANCE CARE

- Consult your own primary healthcare provider if available.
- Contact Huntsville Hospital Physician Care at Oakwood:
Community Health Action Center (CHAC)
1863 Sparkman Drive
Huntsville, AL 35816
256-265-0095

Your Dean or RA may direct you to contact Health Services at 256-726-7482/7480 to help you schedule an appointment at the Community Health Action Center (CHAC).

If you need transportation to the CHAC during the hours below, Monday-Thursday (8:00 AM – 4 PM) or Fridays, (8:00 AM – 11:00 AM), contact 256-726-7482/7480 in advance of your appointment. Don't wait until the last minute to reach out for transportation.

If your appointment or visit to an urgent care or ER is off campus, please consult with your Dean or RA and take a Lyft and/or Uber. Ask a friend to accompany you if you need support.

If you have your own vehicle, please let the Dean know that you are leaving to seek medical care.



URGENT CARE CLINICS

Huntsville Hospital Urgent Care

900 Bob Wallace Ave SW Suite 104
Huntsville, AL
256-539-0781
8 AM - 8 PM

Huntsville Hospital Urgent Care

300 Hughes Rd Suite G-2
Madison, AL 35758
256-542-0230
8 AM - 8 PM

University Walk-in Clinic

4296 University Dr.
Huntsville, AL
9 AM-4 PM
256-890-8700

American Family Care

7559 Hwy 72
Madison, AL 35758
256-562-0850
8 AM - 6 PM

Quickcare

7500 Hwy 72
Madison, AL 35758
256-964-8338
8 AM - 6 PM

Happi Urgent Care

813 Franklin St.
Huntsville, AL
256-519-3650

For Emergencies (Call 911 and 256-726-7375 (OUPD-front gate):

Huntsville Hospital

101 Sivley Rd SW.
Huntsville, AL 35801
256-265-1000

Crestwood Hospital

1 Hospital Drive Southwest
Huntsville, AL 35801
256-429-4000

Other Resources:

2024 CDC COVID Recommendations

<https://www.cdc.gov/covid/prevention/index.html>

Preventing Spread of Respiratory Viruses When You're Sick

<https://www.cdc.gov/respiratory-viruses/prevention/precautions-when-sick.html>

2024 CDC Influenza Guidelines

<https://www.cdc.gov/flu/about/index.html>



Telehealth Services:

Telehealth services are available for students covered with the UHCSR insurance plan. However, those without the UHCSR insurance plan can utilize their personal insurance to pay for the medical or mental health visit.

Resource: Retrieved October 13, 2024, at <https://partnercenter.uhcsr.com/insurance-management/plan-information>

Additional Benefits (2024-624-1) - Telehealth Medical



Telehealth Medical Benefits

- Note: If available, please use the services of the Student Health Center first.
- Talk to a licensed physician anytime, anywhere, even when you're not in the U.S.
- Talk to a licensed physician available 24/7.
- Helpful for minor illnesses like allergies, sore throat, earaches, pink eye, etc.
- Pay no consultation fee.
- Save money and time.



Self-Service Info

Go online to register and schedule an appointment at <https://go.healthiestyou.com/student/>
Download the HealthiestYou mobile app from the App store or Google Play

Contact Details



If you need assistance registering your account or help with the mobile app, contact HealthiestYou Customer Support at support@healthiestyou.com or call [1-855-870-5858](tel:1-855-870-5858)

Resource: Retrieved October 13, 2024, at <https://partnercenter.uhcsr.com/insurance-management/plan-information>